



## Telangana State Technology Services Ltd.

5-10-193, 2<sup>nd</sup> Floor, HACA Bhavan, Opp Assembly, Nampally, Hyderabad – 500004, India.

Phone: (40)23224935, 23226970; Fax: 23227458

Website: <http://www.tsts.telangana.gov.in>

File Number: TSTS/TSH2/1363/DWA/2021-HW

To  
The Prospective Bidders

### Tender Notice

Sub:TSTS-HWP2-Invites quotations for Supply & Installation of Computer hardware for the Works Accounts Deptt-Reg.	
<b>Tender closing date and time</b>	<b>16/09/2021 03.00PM</b>
<b>Tender opening date and time</b>	<b>16/09/2021 03.30PM</b>
1	Any deviations in format may make the quotation liable for rejection.
2	Quotation should be valid at least for a <b>period of 60 days</b> from the date of bid opening.
3	Managing Director, TSTSL reserves the right to accept or reject any or all the quotations without assigning any reasons thereof and to add, modify or delete any of the terms and conditions without any notice.
4	Conditional bids not acceptable and liable for rejection.
5	Bidder has to quote for all items mentioned in a schedule wise of the tender document. L-1 will be arrived considering overall total cost by schedule wise of the tender. The bid/tender will be rejected if the bidder has not quoted for all the items.
6	No options will be accepted. If the vendor wants to give option, he may submit it as separate bid along with Separate EMD. This will be treated as a separated bid for evaluation.
7	Persistent complaints from the user Department during the warranty period relating to the improper service will be sufficient ground for the TSTSL to blacklist the successful bidder from participating in future tenders.
8	<b>EMD:Bidder should be submit EMD</b> in the from the Indian Scheduled bank in favour of “The Managing Director, Telangana State Technology Services Limited “payable in Hyderabad
9	<b>Eligibility :</b> 1. The bidder should have cumulative financial turnover of Rs.1Crore or above in the last 3 financial years (2018-21). The bidder should submit audited balance sheets / CA certificate in the Technical bid. 2. The bidder should submit declaration stating that they are not debarred/blacklisted in Technical bid. 3. The bidder should submitted valid statutory documents in technical bid: copy of PAN card and copy of GSTtax registration.
10	<b>Delivery &amp; Installation:</b> 1. Successful Bidder shall deliver and install the goods/services within the delivery and installation period. For any delays in delivery and installation beyond delivery & installation period mentioned in the purchase order, the vendor will be liable for penalties as mentioned in Clause 12. 2. PO consisting of 1-5 locations, vendor has to deliver and install the equipment or has to obtain <u>Site Not Ready Certificate</u> (where ever Site is Not Ready) from User Department officials within week days from the due date of Delivery and installation. 3. PO consisting of more than 5 locations, vendor has to deliver and install the equipment or has to obtain <u>Site Not Ready Certificate</u> (where ever Site is Not Ready) from User Department officials within in 2 weeks from the due date of Delivery.
11	<b>Payment Terms:</b> For all the items: 1. 90 % payment on delivery & successful installation of items. 2. a)ForSch-I :10% payment on submission of AT conducted by TSTSL. b) For Sch-II 10% payment on submission of Satisfactory performance certificate from end user department after 30 days after successful installation. 3. Incase site not ready: 75% of the contract value for that site/location. <b>Note:</b> All the Delivery Challans& Installation Reports/Site Not Ready Certificate/report to be Counter signed by the respective Competent Authority.
12	<b>Penalty for late delivery &amp; installation:</b> For any delay in delivery and installation, the bidder will be liable for penalties as follows: a) 1% of the late delivered/installed goods for One week or part thereof; 1.5%, for Two weeks or part thereof; 2%

	for Three weeks or part thereof and so on up to a maximum of 10% on the value of late delivered/installed goods. b) If any delay is for more than 30 days, TSTSL will reserve the right to cancel the order without giving any notice and EMD will be liable for forfeiture.										
13	<b>After Delivery &amp; installation:</b> TSTSL will conduct AT.										
14	<b>Up time:</b> The bidder should attend & resolve to the breakdown call within 48Hours. If any spare parts are to be replaced the call shall be completed within 48Hours including holidays from the date of attending the call. Failing which penalty is applicable as per terms & conditions.										
15	If down time is more than the permissible down time following penalties shall apply (for every day beyond permissible window time penalty shall be imposed as mentioned below in the table <table border="1" data-bbox="264 388 1523 478"> <thead> <tr> <th>Item</th> <th>Penalty beyond permissible down time for every day or part thereof and soon.</th> </tr> </thead> <tbody> <tr> <td>All Items</td> <td>0.5% of the total cost of the equipment at that site subject to a maximum of total equipment cost as per the order at that site.</td> </tr> </tbody> </table> <p><b>Note:</b> The penalty amount will be deducted from the amounts payable to the bidder by TSTSL. Once this amount is exhausted, penalty the bidder will be debarred from participating in tenders till the time he recoups the penalty amount.</p>	Item	Penalty beyond permissible down time for every day or part thereof and soon.	All Items	0.5% of the total cost of the equipment at that site subject to a maximum of total equipment cost as per the order at that site.						
Item	Penalty beyond permissible down time for every day or part thereof and soon.										
All Items	0.5% of the total cost of the equipment at that site subject to a maximum of total equipment cost as per the order at that site.										
16	<b>Bidding Procedure :a)</b> Bids should be submitted in two parts namely, “Technical bid” and “Financial bid. The bidder should submit all the required formats and documents as mentioned in the tender document. With Technical bids consisting of the following : - <table border="1" data-bbox="264 667 1523 863"> <tbody> <tr> <td>1)Bid Letter Form</td> <td>6)Form T2 (Technical compliance of offered items</td> </tr> <tr> <td>2)Firm Turnover: Audited balance sheets / CA certificate</td> <td>7)Technical datasheets, certifications, literature etc for the offered items</td> </tr> <tr> <td>3)Declaration regarding not black listed form P2</td> <td>8)Un-Priced form F1</td> </tr> <tr> <td>4)Bid Security i.e, EMD</td> <td>9)PAN card and GST Tax certificates</td> </tr> <tr> <td>5)Form T1 (Undertaking)</td> <td>10)Any other documents as per tender document, if any</td> </tr> </tbody> </table> <b>b) Financial bid in sealed cover(form F1)</b>	1)Bid Letter Form	6)Form T2 (Technical compliance of offered items	2)Firm Turnover: Audited balance sheets / CA certificate	7)Technical datasheets, certifications, literature etc for the offered items	3)Declaration regarding not black listed form P2	8)Un-Priced form F1	4)Bid Security i.e, EMD	9)PAN card and GST Tax certificates	5)Form T1 (Undertaking)	10)Any other documents as per tender document, if any
1)Bid Letter Form	6)Form T2 (Technical compliance of offered items										
2)Firm Turnover: Audited balance sheets / CA certificate	7)Technical datasheets, certifications, literature etc for the offered items										
3)Declaration regarding not black listed form P2	8)Un-Priced form F1										
4)Bid Security i.e, EMD	9)PAN card and GST Tax certificates										
5)Form T1 (Undertaking)	10)Any other documents as per tender document, if any										
19	Bidders are requested to submit the bids after issue of amendments/clarifications duly considering the changes made if any. Bidders are totally responsible for incorporating/complying the changes/amendments issued if any, before bid submission time & date.										
20	TSTSL /User Department reserves their right in not considering the bid of a bidder, if such bidder was a previous supplier and had a past bad track record or their earlier performance was unsatisfactory or the Department noticed regarding unsatisfactory performance of the offered OEM brand items which were procured earlier on any count.										
21	Delivery Location: Locations list will be given at the time of PO issue.										
22	<b>Service Level Agreement</b> <b>Maintenance Service:</b> Free maintenance services including spares shall be provided by the supplier during the period of warranty. User, at its discretion may ask the Supplier to provide maintenance services after warranty period, i.e. Annual maintenance and repairs of the system at the rates indicated by bidder in its proposal and on being asked so, the Supplier shall provide the same. The cost of annual maintenance and repairs cost (after warranty period), which will include cost of spares replaced, shall be paid in equal quarterly installments at the end of each quarter. The maximum response time for maintenance complaint from any of the destination (i.e. time required for supplier’s maintenance engineers to report to the installations after a request call/mail is made or letter is written) shall not exceed 48 hours failing which action will be initiated on the supplier and the supplier will be blacklisted without any further Notice. The maximum response time for maintenance complaint from any of the destination (i.e. time required for supplier’s maintenance engineers to report to the installations after a request call/mail is made or letter is written) shall not exceed 48 hours failing which action will be initiated on the supplier and the supplier will be blacklisted without any further Notice. The Supplier will accomplish preventive and breakdown maintenance activities to ensure that all hardware, and firmware execute without defect or interruption for at least required up time. In case up time is less than the stipulated up time, penalty as indicated in the tender document shall be imposed on the supplier. The amount of penalty if any, will be recovered at source from the performance guarantee or pending payments if any during the warranty or from annual maintenance charges payable as the case may be or the penalty amounts will be deducted from the amounts payable to the Supplier by TSTSL (Once this amount is exhausted, the bidder will be debarred from participating in tenders till the time he recoups the penalty amount).										
23	<b>Spare Parts:</b> 1.The Supplier may be required to provide any or all of the following materials, notifications and information pertaining to spare parts manufactured or distributed by the Supplier. 2.Such spare parts as the TSTSL may elect to purchase from the Supplier, provided that this election shall not relieve the Supplier of any warranty obligations under the PO.										

	<p>3. In the event of termination of production of the spare parts, an advance notification to the TSTSL of the pending termination, in sufficient time to permit the TSTSL to procure needed requirements</p> <p>4. The Supplier shall ensure availability of spares in stock at his nearest service centre for immediate delivery such spare parts as: (a) are necessary for a minimum of 5 years of operation.</p> <p>After installation at the Purchaser's sites (b) are necessary to comply with specifications.</p>
24	<p><b>Warranty :</b> The Supplier warrants that the goods and services supplied under the PO are new, unused, of the most recent or current models and that they incorporate all recent improvements in design and materials unless provided otherwise in the PO. The Supplier further warrants that all goods and services supplied under this PO shall have no defect arising from design, materials or workmanship or from any act or omission of the Supplier that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.</p> <p>The warranty period shall be as stated in bid document. The Supplier shall, in addition, comply with the performance guarantees, if any, specified under the PO. If, for reasons attributable to the Supplier, these guarantees are not attained in whole or in part, the Supplier shall, make such changes, modifications, and/or additions to the goods or any part thereof as may be necessary in order to attain the contractual guarantees specified in the PO at its own cost and expenses and to carry out further performance tests.</p> <p>The equipment supplied should achieve required up time.</p> <p>TSTSL /user shall promptly notify the Supplier in writing of any claims arising under this warranty.</p> <p>Upon receipt of such notice, the Supplier shall, within the period specified and with all reasonable speed, repair or replace the defective goods and services or parts thereof, without costs to the user.</p> <p>If the Supplier, having been notified, fails to remedy the defect(s) within a reasonable period, the TSTSL /user may proceed to take such remedial action as may be procurement of hardware for the Department necessary, at the Supplier's risk and expense and without prejudice to any other rights which the TSTSL /user may have against the Supplier under the PO.</p>
25	<p><b>Training:</b> For each hardware and software component installed, the Supplier may be required to train the designated TSTSL and user Department personnel to enable them to effectively operate the total system. The training, if required, shall be given, as specified at the locations specified. The training schedule will be agreed to by both parties.</p>
26	<p><b>Site Preparation and Installation:</b> The Purchaser is solely responsible for the construction of the installation sites except where it is specifically required under bid document. The bidder will designate to perform a site inspection to verify the appropriateness of the sites before the installation of every hardware related item</p>
27	<p>The materials to be supplied should be insured by the vendor on behalf of the purchaser from his warehouse to the installation site. The insurance coverage should cover the transport of materials by Rail/Road to the destination and till handing over the same to the client. The materials/equipment found lost or damaged in transit or during supply should be immediately replaced to avoid delay in delivery.</p>
28	<p><b>F. Clean Track Record:</b> The bidder should submit declaration stating that they are not debarred/ blacklisted in any Central Govt./ State Govt. Departments/PSUs</p>
29	<p>Note : In case the unit is found to be seconds/reused or refurbished even after in use at any given point of time may be after six months or so. The successful bidder required to replace with equivalent model or higher model if the supplied unit is discontinued/EoL, and if the supplied unit cost is lesser than the cost at which the unit supplied, supplier to refund the differential amount then or will be deducted from their payments due to the supplier if any.</p>
30	<p><b>Transaction fee:</b> All the participating bidders who submit the bids have to pay an amount @ 0.03% of their final bid value online with a cap of Rs. 10,000/- for quoted value of purchase up to Rs.50 crores and Rs.25000/- if the purchase value is above Rs.50 crores &amp; service tax applicable @ 10.30% as levied by Govt. of India on transaction fee through online in favor of MD, TSTS. The amount payable to TSTS is nonrefundable.</p> <p><b>Corpus Fund:</b> Successful bidder has to pay an amount of 0.04% on quoted value through demand draft in favor of Managing Director, TSTS, Hyderabad towards corpus fund at the time of concluding agreement.</p>
31	<p><b>Transaction Fee Payable to:</b> The Managing Director, Telangana State Technology Services Ltd., Hyderabad</p>
32	<p><b>Bid submission:</b> On Line. Bidders are requested to submit the bids after issue of amendments/clarifications duly considering the changes made if any. Bidders are totally responsible for incorporating/complying the changes/amendments issued if any, before bid submission time &amp; date.</p>
33	<p><b>Procedure for Bid Submission</b> Bids shall be submitted online on <a href="https://tender.telangana.gov.in/">https://tender.telangana.gov.in/</a> platform</p> <p>Bids shall be submitted online in the following portal:  <a href="https://tender.telangana.gov.in/">"https://tender.telangana.gov.in"</a>. 1. The participating bidders in the tender should register themselves free of cost on e-procurement platform in the website "eprocurement.telangana.gov.in".</p> <p>2. Bidders can log-in to e-procurement platform in Secure mode only by signing with the Digital certificates.</p> <p>3. The bidders who are desirous of participating in e-procurement shall submit their technical bids, price bids as per the standard formats available at the e-market place.</p> <p>4. The bidders should scan and upload the respective documents as per tender including EMD. The bidders shall sign on all the statements, documents certificates uploaded by them, owning responsibility for their</p>

	<p>correctness/authenticity.</p> <p>5. The rates should be quoted in online only.</p> <p>6. Bidders are totally responsible for incorporating/ complying the changes/ amendments issued if any in their bid.</p>
34	<p>Other conditions</p> <p>1. After uploading the documents, the copies of the uploaded statements, certificates, documents, original EMD in respect of Bid Security (except the Price bid/offer/break-up of taxes) are to be submitted by the bidder to the O/o The Managing Director, TSTS, HACA Bhavan, Hyderabad as and when required.</p> <p>Failure to furnish any of the uploaded documents, certificates, will entitle in rejection of the bid. The TSTS shall not hold any risk on account of postal delay. Similarly, if any of the certificates, documents, etc., furnished by the Bidder are found to be false / fabricated / bogus, the bidder will be disqualified, blacklisted, action will be initiated as deemed fit and the Bid Security will be forfeited.</p> <p>2. TSTS will not hold any risk and responsibility regulating non-visibility of the scanned and uploaded documents.</p> <p>3. The Documents that are uploaded online on e-market place will only be considered for Bid Evaluation.</p> <p>4. Important Notice to Contractors, Suppliers and Department users</p> <p>(i) In the endeavor to bring total automation of processes in e-Procurement, the Govt. has issued orders vide G.O.Ms.No. 13 dated. 5.7.2006 permitting integration of electronic Payment Gateway of ICICI/HDFC/Axis Banks with e-Procurement platform, which provides a facility to participating suppliers / contractors to electronically pay the transaction fee online using their credit cards.</p>
35	<p>The materials to be supplied should be insured by the vendor on behalf of the purchaser from his warehouse to the installation site. The insurance coverage should cover the transport of materials by Rail/Road to the destination and till handing over the same to the client. The materials/equipment found lost or damaged in transit or during supply should be immediately replaced to avoid delay in delivery.</p>
36	<p>F. Clean Track Record: The bidder should submit declaration stating that they are not debarred/ blacklisted in any Central Govt./ State Govt. Departments/PSUs/Etc.</p>
37	<p>Note : In case the unit is found to be seconds/reused or refurbished even after in use at any given point of time may be after six months or so. The successful bidder required to replace with equivalent model or higher model if the supplied unit is discontinued/EoL and if the supplied unit cost is lesser than the cost at which the unit supplied, supplier to refund the differential amount then or will be deducted from their payments due to the supplier if any.</p>
38	<p>General Conditions of Bidding: Authentication of Bid: The original and all copies of the bid shall be typed or written in indelible ink. The original/ copies shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the contract. A letter of authorization shall be supported by a written power of attorney accompanying the bid. All pages of the bid, except for un-amended printed literature, shall be signed and stamped by the person or persons signing the bid.</p>
39	<p>Validation of Interlineations in Bid The bid shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the BIDDER, in which case such corrections shall be counter signed by the person or persons signing the bid.</p>
40	<p>Contract Finalization and Award : TSTS will award the contract/Purchase Order to the BIDDER whose bid has been determined to be substantially responsive and has been determined as the best value bid (as per Overall Evaluation Process), provided further that the BIDDER has demonstrated that it is qualified to perform services required for the project satisfactorily. The notification of the award shall constitute signing of the agreement. The signing of agreement will amount to award of contract and BIDDER will initiate the execution of the work as specified in the agreement. At the same time as TSTS notifies the successful BIDDER that its bid has been accepted, TSTS will send the Bidder the proforma for contract, incorporating all agreements between the parties. Within 7 days of receipt of the contract, the successful BIDDER shall sign and date the contract and return it to TSTS.</p> <p>However, it is the discretion of the Authority</p> <ul style="list-style-type: none"> <li>• To engage the bidder for all or part of the Services as per tender.</li> <li>• To drop one or more items from the scope at the time of engagement of bidder.</li> </ul>
41	<p>Rights to Accept / Reject any or all Proposals</p> <p>The Evaluation Committee reserves the right to accept or reject any proposal, and to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected Solution Provider or Bidder or any obligation to inform the affected Solution Provider or Bidder of the grounds for Committee's action.</p>
42	<p>Modification and withdrawal of bids</p> <p>No bid can be modified subsequent to the deadline for submission of bids.</p> <p>No bid can be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity. Withdrawal of a bid during this interval will result in the forfeiture of its bid security (EMD).</p>
43	<p>Force Majeure</p> <p>The Bidder shall not be liable for forfeiture of its performance security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.</p>

	<p>For purposes of this clause, "Force Majeure" means an event beyond the control of the Bidder/bidder and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the State Government in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.</p> <p>If a Force Majeure situation arises, the Bidder/bidder shall promptly notify the TSTS in writing of such condition and the cause thereof. Unless otherwise directed by the TSTS / User Dept. in writing, the Bidder/bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.</p>
44	<p>Terminate the Contract</p> <p>Retain such amounts from the payment due and payable by User Dept to the Bidder as may be required to offset any losses caused to User Dept as a result of such event of default and the Bidder shall compensate User Dept for any such loss, damages or other costs, incurred by User Dept in this regard. Nothing herein shall effect the continued obligation of the Bidder / other members of its Team to perform all their obligations and responsibilities under this Contract in an identical manner as were being performed before the occurrence of the default.</p> <p>Invoke the Performance Bank Guarantee and other Guarantees furnished hereunder, enforce the Deed of Indemnity, recover such other costs/losses and other amounts from the Bidder may have resulted from such default and pursue such other rights and/or remedies that may be available to User Dept under law.</p>
45	<p>Application of LD : Liquidated damages shall be assessed as per the millstones as per schedule, submission of deliverables and its acceptance".</p>
46	<p>Governing Language The contract shall be written in English. All correspondence and other documents pertaining to the contract which are exchanged by the parties shall be written in same languages.</p>
47	<p>Applicable law The contract shall be interpreted in accordance with appropriate Indian Laws.</p>
48	<p>No Interest for Performance Guarantee No interest shall be paid on the earnest money, security deposit and the amount retained against performance guarantee.</p>
49	<p>Notices if any : Any notice given by one party to the other pursuant to this contract shall be sent to the other party in writing or by Telex, e-mail, Cable or Facsimile and confirmed in writing to the other party's address.</p> <p>A notice shall be effective when delivered or tendered to other party whichever is earlier.</p>
50	<p>Taxes and Duties: The Bidder shall be entirely responsible for all taxes, duties, license fee etc. incurred until delivery of the contracted services to the User department or as per the terms of tender document if specifically mentioned.</p> <p>Any increase or decrease in the rates of the applicable taxes or any new levy on account of changes in law shall be to the account of User Department.</p>

Sd/-  
**Manager (HWP2)**

## **Bid Formats**

### **Bid Letter Form**

From:

(Registered name and address of the bidder.)

To:Telangana State Technology Services Limited,  
HACA Bhavan, 2nd floor, Opp. To Assembly, Nampally,  
Hyderabad, TS. PIN: 500 004, India.

Sir,

Having examined the bidding documents and amendments there on, we the undersigned, offer to provide services/execute the works including supply, delivery installation of hardware, firmwares and software as the case may be, in conformity with the terms and conditions of the bidding document and amendments there on, for the following project in response to your tender call no TSTS/TSH2/1363/DWA/2021-HWProject title: \_\_\_\_\_, We undertake to provide services/execute the above project or its part assigned to us in conformity with the said bidding documents for an amount quoted in financial bid accordance with the schedule of prices attached herewith and coverage options made by TSTSL or its user organization.

If our bid is accepted, we undertake to;

- a. provide services/execute the work according to the time schedule specified in the bid document,
- b. obtain the performance guarantee of a bank in accordance with bid requirements for the due performance of the contract, and
- c. Agree to abide by the bid conditions, including corrigendum, if any, which remain binding upon us during the entire bid validity period and bid may be accepted any time before the expiration of that period.

We understand that you are not bound to accept the lowest or any bid you may receive, nor to give any reason for the rejection of any bid and that you will not defray any expenses incurred by us in bidding.

**Date & Place:**

**Signature of Bidder & Stamp**

---

**Form P2 - Declaration Regarding Clean Track Record**

To,  
The Managing Director  
TelanganaState Technology Services Limited  
HACABhavan, 2<sup>nd</sup> Floor, Opp.to Assembly, Nampally  
Hyderabad 500004, , India

Sir,

I have carefully gone through the Terms & Conditions contained in the Tender Document TSTS/TSH2/1363/DWA/2021-HW, I hereby declare that my company/Consortium Partners has not been debarred/ black listed as on Bid calling date by any Central or State Government / Quasi Government Departments or Organizations in India for non-satisfactory past performance including not rendering proper service post supply of the equipment & consumables for the equipment and not making the equipment operational once it is down or deemed down. Further resorting to corrupt, fraudulent or any other unethical business practices. Further we hereby confirm that we have not defaulted in the supply of hardware or software for any department.

I further certify that I am competent officer in my company to make this declaration.

Yours faithfully,

**(Signature of the Bidder)**

**Name& Designation**

**Seal& Date:**

**Business Address:**

---

## FORM T1

### Sub: Undertaking of authenticity for Desktop/Printers/Photocopiers/other Peripherals/Computer Hardware/Software

This has reference to Laptops/Desktop/Printers/Photocopiers/other Peripherals/Computer Hardware/Software being supplied quoted vide our Tender NoTSTS/TSH2/1363/DWA/2021-HW \_\_\_\_\_ dated \_\_\_\_\_

We hereby undertake that all the components/parts/assembly/software used in the Desktop/Printers / Photocopiers/other Peripherals/Computer Hardware's Peripheral component like Hard disk, Monitors, Memory etc shall be original new components/parts/assembly/software from respective OEMs of the products and that no refurbished/or end of life or discontinued or on verge of discontinuance by OEM or duplicate/ second hand components/parts assembly/ no pirated or cracked version of the Operating Systems Software are being used or shall be used.

We also undertake that in respect of licensed operating system if asked by you in the purchase order shall be supplied along with the authorized license certificate (e.g., Product Keys on Certification of Authenticity in case of Microsoft Windows Operating System) and also that it shall be sourced from the authorized source (e.g. Authorized Microsoft Channel in case of Microsoft Operating System)

Should you require, we shall produce certificate from our OEM supplier in support of above undertaking at the time of delivery. It will be our responsibility to produce such letters from our OEM supplier's within a reasonable time. The offered/quoted items being supplied are not seconds or reused or refurbished or the operating systems or software as per the requirement specification is not pirated or cracked version. In case if found after supply during the warranty period same will be replaced free of cost to the department and warranty will be counted from the date of replacement & installation. Further we (bidder & OEM/Principal) declare that the quoted models are not end of life or being discontinued.

In case we are found not complying with above at the time of delivery or during installation, for the Laptops/Desktop/Printers/Photocopiers/other Peripherals/Computer Hardware/Software / Peripheral component like Hard disk, Monitors, Memory etc already billed, we agree to take back the Workstations/ Laptops / Hardware/Software/Workstation/Peripherals/UPS/ Peripheral component like Hard disk, Monitors, Memory etc if already supplied and return the money if any paid to us by you in this regard.

**Authorized Signatory**

**Name&Designation.**



**Technical Bid Format - Form T2**

Tender No :TSTS/TSH2/1363/DWA/2021-HW

Delivery period	10DAYS	EMD	Rs.10,000/-
Delivery	Supply & Installation of Computer hardware for the Works Accounts Deptt – Reg.		
Vendor name			
<b>ITEM -1</b>	<b>LAPTOPS</b>	<b>Qty-5Nos</b>	<b>DEVIATIONS</b>
CONFIGURATION REQUIRED			Higher Lower
Make & Model	<< Specify >>		
Processor	Intel Corei7-11 <sup>th</sup> gen << Specify >>		
RAM	1x16GB Scalable to 32GB or higher		
Storage	1TB HDD		
Display	15.6” FHD Anti-glare LED Non-touch		
Web Cam	Integrated widescreen HD (720p) Webcam with Digital Microphone		
Ports	3Nosof USB Min 2Nos of USB 3.x ; HDMI, Ethernet		
Audio	2 tuned speakers; 1 combo headphone / microphone jack		
Wifi& BT	802.11ac WiFi& BT 5.0		
Touch pad	Multi-touch gesture-enabled touchpad		
Keypad	Spill-resistant keyboard; 10-key numeric keypad		
SD Card	1 SD Media Card Reader		
<b>Preloaded S/w</b>	<b>Preloaded Genuine &amp; Licensed MS Windows 10 64 bit</b>		
<b>Battery</b>	<b>3Cell Lithium Ion</b>		
Pre loaded Software	Pre-Loaded with latest version of Antivirus Symantec/MacAfee/Trend Micro/Etrust/QuickHeal/Kaspersky/Checkpoint or Equivalent with following Features antivirus, USB protection, Antispyware, Anti-malware, Firewall, Intrusion Prevention Browser protection with single Management console with 3 years Subscriptions with support updates and patches.		
Accessories	With required connecting cables and driver media and OS media should be supplied		
Certifications to be Enclosed	MS Windows 10 Certified, RoHS, For OEM : ISO 9001:2008, ISO 14001, ISO 27001 ; Energy Star 6		
accessories	With necessary accessories, Connecting Cables,Driver Media and AC power adaptor with Carry Case.		
Warranty	3Years Comprehensive onsite Warranty including battery and charger from the date of installation, OS & Anti-Virus.		
AMC percentage beyond warranty			

<b>ITEM -2</b>	<b>SHEETFED SCANNERS</b>	<b>Qty- 4Nos</b>	<b>DEVIATIONS</b>
CONFIGURATION REQUIRED			Higher Lower
Make & Model	<<Specify>>		
Scanning speed	Simplex 30ppm ; duplex 60ipm ( Color and B & W)		
Scanning sensor type	CIS		
Resolution	600 x 600 dpi		
Scan file format	PDF, JPEG, PNG, BMP, TIFF, TXT, RTF Text) and searchable PDF		
Default Scanning software	ISIS/TWAIN Driver, Capture OnTouch, CapturePerfect,		
Scanning method	Single pass, dual scan		
Connectivity	High-Speed USB 2.0		
Automatic document feeder capacity	50sheets		
Media available for Auto Duplex scanning	A4, Letter, Legal		
Compliance	Energy Star complaint		
Front panel	Scan button, Cancel button, Power button with a LED and a LED for Error indication		

OS supported	MS Windows 10		
Accessories	With all required accessories power and interface cable for successful installation.		
Warranty	3Years comprehensive onsite warranty		
AMC percentage beyond warranty			

ITEM -3	Mono Multifunction Laserjet Printers	Qty-5Nos	DEVIATIONS	
CONFIGURATION REQUIRED			Higher	Lower
Make & Model	<<Specify >>			
Print, scan and copy	Print, scan and copy			
Print,copy speed	Minimum 20 PPM			
600 x 600 dpi	600 x 600 dpi			
Auto Duplex & Network Printing	Yes			
Memory	256 MB			
Media supported for Auto Duplex Printing	A4, Letter, Legal			
Minimum Number of Copies	99 Copies or higher			
Reduce / Enlargement	25% to 400%			
Control/operational panel	LCD panel			
Input tray capacity	250 sheets			
Output tray capacity	100 sheet			
Automatic document feeder capacity	35 sheets			
Scan file format supported	JPEG, PDF			
Monthly duty Cycle	8000 pages			
Connectivity/Interface	High-Speed USB 2.0; 10 / 100 Base-T Ethernet Built-in Wi-Fi 802.11b/g/n			
Cartridge	Integrated drum & Toner			
OS supported	MS Windows 10, Linux and Mac OS			
Accessories	With all required accessories, driver media, interface & power cords for supply & installation of the printers			
Warranty	3Years comprehensive onsite warranty			
AMC percentage beyond warranty				

Note:

1. EMD should be submitted along with technical bid.
2. Bidder should have turnover of Rs.1Crores during the fin 2018-21 in the field of computer hardware
3. Form T-1 as per tender document and any other documents as per the tender document.
4. Undertaking of authenticity for the Hardware/peripherals.
5. Bidder is responsible for Supply, Install, Integrate & technical support of the items.
6. Bidder should have registered office in Telangana.
7. Bidder should have GSTIN registration in Telangana State (proof document to be submitted).
8. The Bidder should have service center in Hyderabad with minimum of 2 Service engineers to submit the details of service center and engineer particulars to be submitted
9. Bidder must quote for all the items in the Tender, else bid will be treated as non-responsive and not considered for further evaluation
10. Relevant proof document should be submitted along with Technical bid.
11. Neither bidder nor OEM should have been be blacklisted

Date

Signature of Bidder & Seal

**Form P2- Financial TurnoverDetails**  
(All values in Rs. Lakhs)

Sno	Financial Year	Turnover	
		Total turnover of the firm	Turnover from Supply of IT H/w items
	(1)	(2)	(3)
1	FY 2018-19		
2	FY.2019-20		
3	FY.2020-21		

**Note:**

1. Turnover in areas other than mentioned above shall not be considered for evaluation.
2. Please attach audited Balance Sheets and IT return statements to confirming the figures mentioned in columns (2).

---

**Form P1 - Details of Service Centersparticulars**

S.No	District	Full Address of service center	Contact person with phone no.	No. of support engineers and their details : Name, Qualification and Experience
A	B	C	D	E
1				
2				
3				
4				

**Date & Place:**

**Signature of Bidder & Stamp**